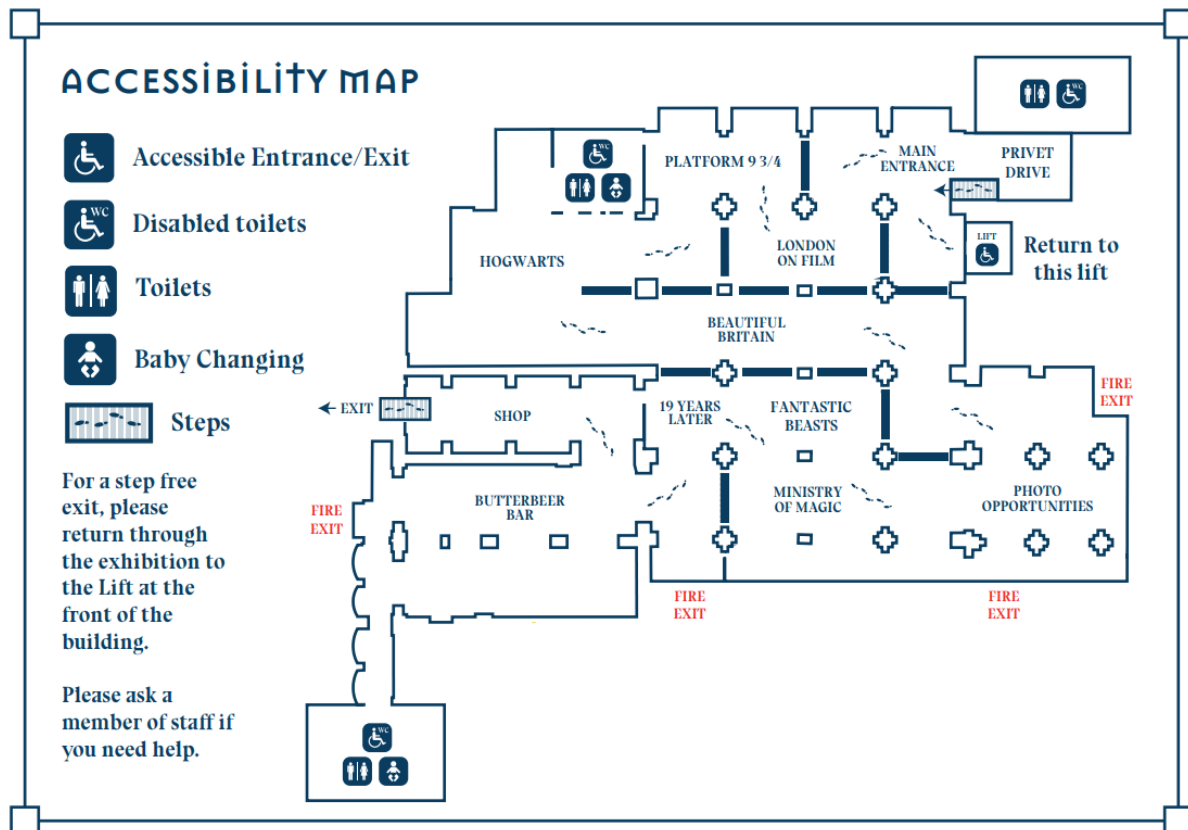


## HPPE Autism and Visitor Support Guide

For further information, please also see our [Accessibility Guide](#).

The Photographic Exhibition is laid out as follows:



### Key things to know:

- The Exhibition is located on the basement level of the building. There are steps down to this level as you enter, but there is also a lift available if needed.
- You can move through the Exhibition at your own pace once inside.
- The Photographic Exhibition can be busy, which means that at times it can be noisy.
- The lighting and sound levels change in certain areas throughout the Exhibition. Background music plays throughout the Exhibition at a low level. Television sized screens and projector

walls are also located throughout the Exhibition, with video and audio playing.

- We have ear defenders that you can borrow (subject to availability).
- There may be queues at points throughout the Exhibition. If any of these queues need to be skipped, please speak to a member of staff – they will be in uniform.
- Hidden Disability Sunflower Lanyards are available to collect during your visit, at the entrance. Our staff have been trained to recognise if you are wearing a Sunflower lanyard and to ask whether there is anything that you might need assistance with.
- There are toilets throughout the Exhibition. These are at the bottom of the stairs when you enter (by Privet Drive), in the Hogwarts area (after the Platform 9 ¾ area), and in the Butterbeer bar.
- Dyson hand dryers are used in these toilets and they may make a loud noise.

#### Your journey through Warner Bros. On Location – Harry Potter Photographic Exhibition.

- Upon arrival to the Exhibition, your tickets will be checked at the front. You may purchase tickets at this point also.
- You will then be directed to our security search desk, where a member of our Security Team will check your bags.



- You will then be directed to our ticket scanning station, where you will scan your tickets. The scanner will make a loud beep noise as each ticket is scanned.

- At the ticket scanning station, you will also be able to collect a copy of our Scavenger Hunt, to complete as you walk around the Exhibition.



- In the entrance lobby, there is a full-sized Ford Anglia suspended from the ceiling. The Ford Anglia makes engine noises intermittently, and the headlights and indicators flicker.
- You will then head downstairs to the basement level. This is where the rest of the Exhibition is located. The basement level can be accessed by either one flight of stairs, or a lift.
- At the bottom of the stairs, you will reach our Privet Drive area with the Dursley's fireplace and Hagrid's motorbike.
- Next, you will head through to London on Film area, with photos dedicated to filming on location in London.
- The next part of the Exhibition is Platform 9  $\frac{3}{4}$ . There is a Hogwarts trolley to pose with alongside a projector playing the first clip of Platform 9  $\frac{3}{4}$  seen on screen.
- Following this, you will then head round to the Hogwarts area of the Exhibition. This is a portion of the Exhibition which has lower lighting levels.
- The Hogwarts area has a purple Viewfinder which has screens at varying heights to see behind the scenes content.

- You will then reach Beautiful Britain, with varying audio and two costumes to see. At the end of this section of the Exhibition, there is an area dedicated to the filming of the Battle of Hogwarts.



- After this, you will then have reached our photo opportunities. Here you will have the chance to take a photo on a broomstick in front of a green screen, and in front of our moving video wall. When these photos are taken, a bright flash will go off, to ensure the best photo possible is captured. There may be a queue for these opportunities.



- You will then have the chance to purchase these photos from the sales desk in this area.
- You will then enter the Ministry of Magic area with the iconic green tiled arches and a re-created red telephone box seen in the films as the Muggle entrance to the Ministry. There is green lighting against some of the walls in this area.
- This then leads on to *Fantastic Beasts and Where to Find Them* with some of the international Ministry emblems above your head.
- The final section of the exhibition focuses on the West End production of *Harry Potter and the Cursed Child*, with costumes of two key characters.



- You will then have reached the Butterbeer bar, which provides a range of hot and cold food, sweet treats and drinks.
- It may be noisy in this area when busy and there may be a queue to purchase food and drink.



- If you do not want to eat or drink, you can head straight through to the Exhibition Shop to exit.
- The shop sells a range of official Wizarding World merchandise. It can sometimes get noisy and crowded in here and there may be a queue for the till point.



- You will then have reached the end of your visit. To exit, you can either use the stairs by the exit of the shop or speak to a member of staff to be escorted back to the lift in the entrance.

**We hope you enjoy your visit to the Harry Potter Photographic Exhibition.**

**We look forward to meeting you.**